6/1/2018

Public Health Engg. Department

Brief Description about the Menus/Services of PHED Web Portal

Items mentioned in Portal of Public Health Engineering Department-

Illustrated below -

- **Home**- This is the first page of the portal where one can access all the options listed on portal of Public Health Engineering Department.

- **About us-** A brief introduction about the department and its work and implementation of different schemes.

- **Organizational Chart**- It shows the employee details of the Public Health Engineering Department in their hierarchical order. One can access the details of the officials of PHED.

- **Contractor –**
  - **Contractor details**- This shows the details of contractor associated with the PHED for its functioning.

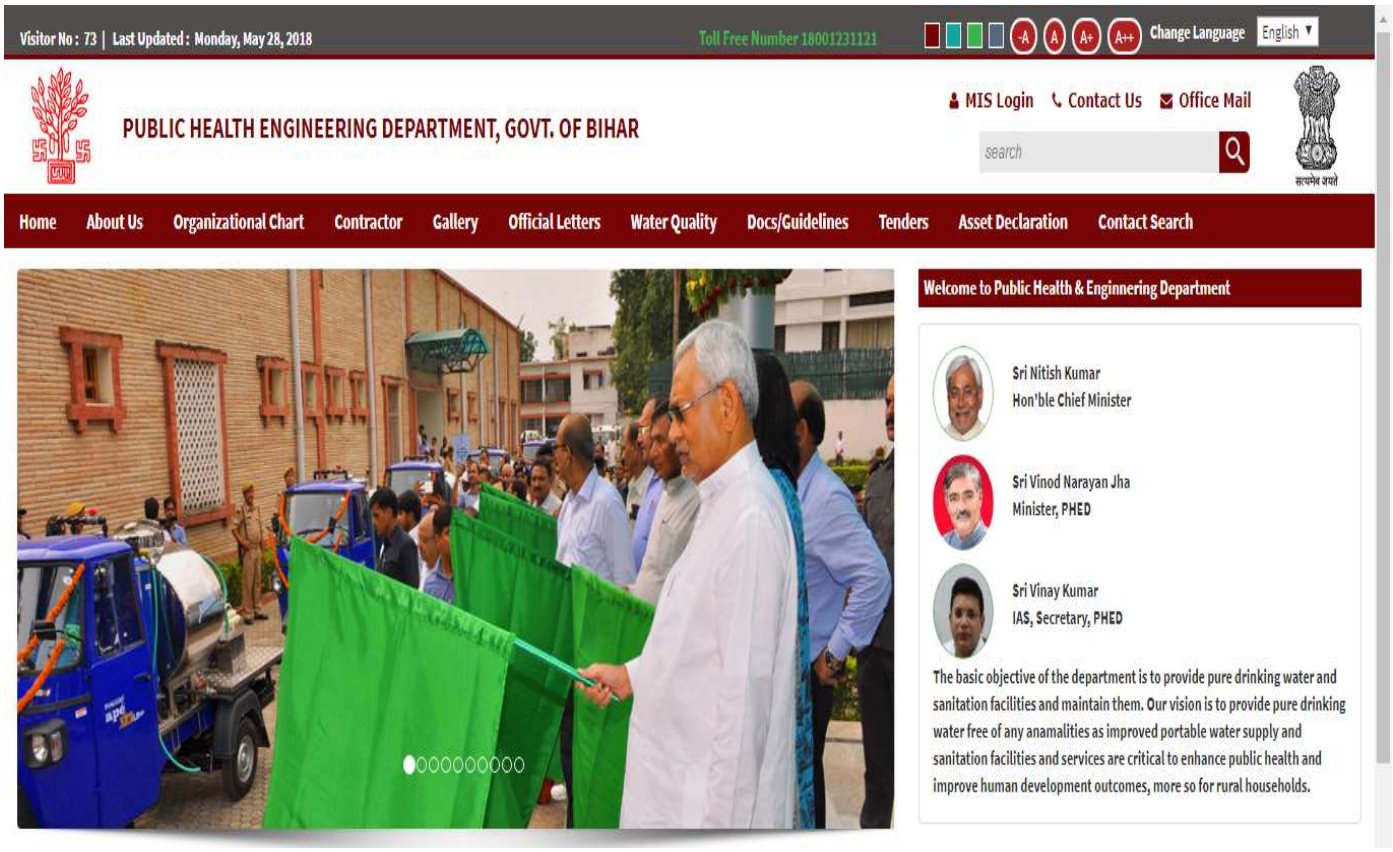

Figure-: Menus of PHED Web Portal

- **Official Letters –** This includes Acts & Rules, Circulars, Allotments, Approvals, Letters, Notice Board, Sanctions, Transfer orders. Users can view/Download latest written updates from Department.

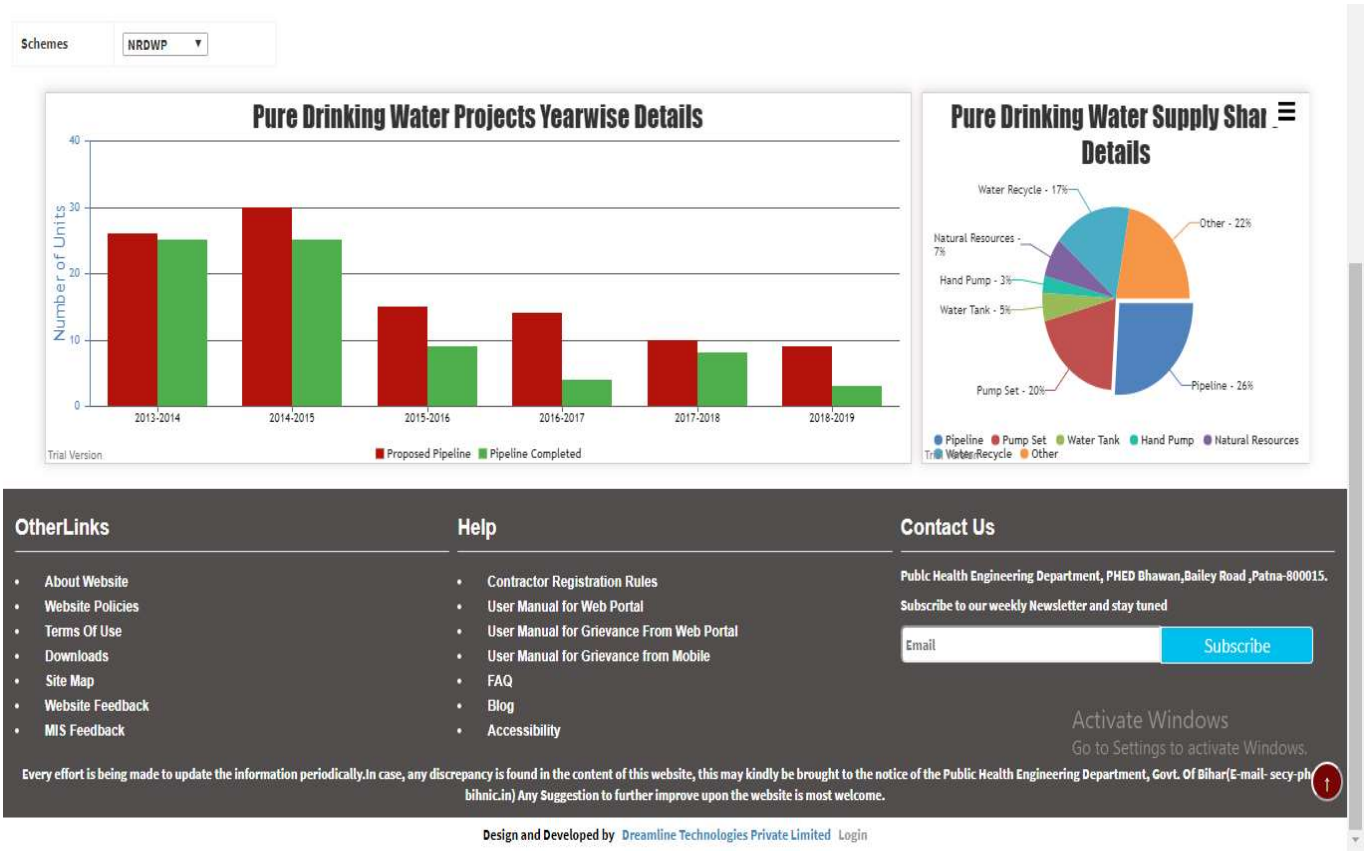

Figure: - Web Portal Home Screen of PHED

- **Water Quality –** One can see the objective and quality/challenges of water in Bihar.

- **Docs/ Guidelines –** User can go through the documents and can download the instructions and guidelines provided by the concerned department/ministry for the implementation and maintenance.

- **Tenders –** Users can view and download the tenders prescribed by the PHED Department. Complete document and relevant information of particular tender is open in public domain.

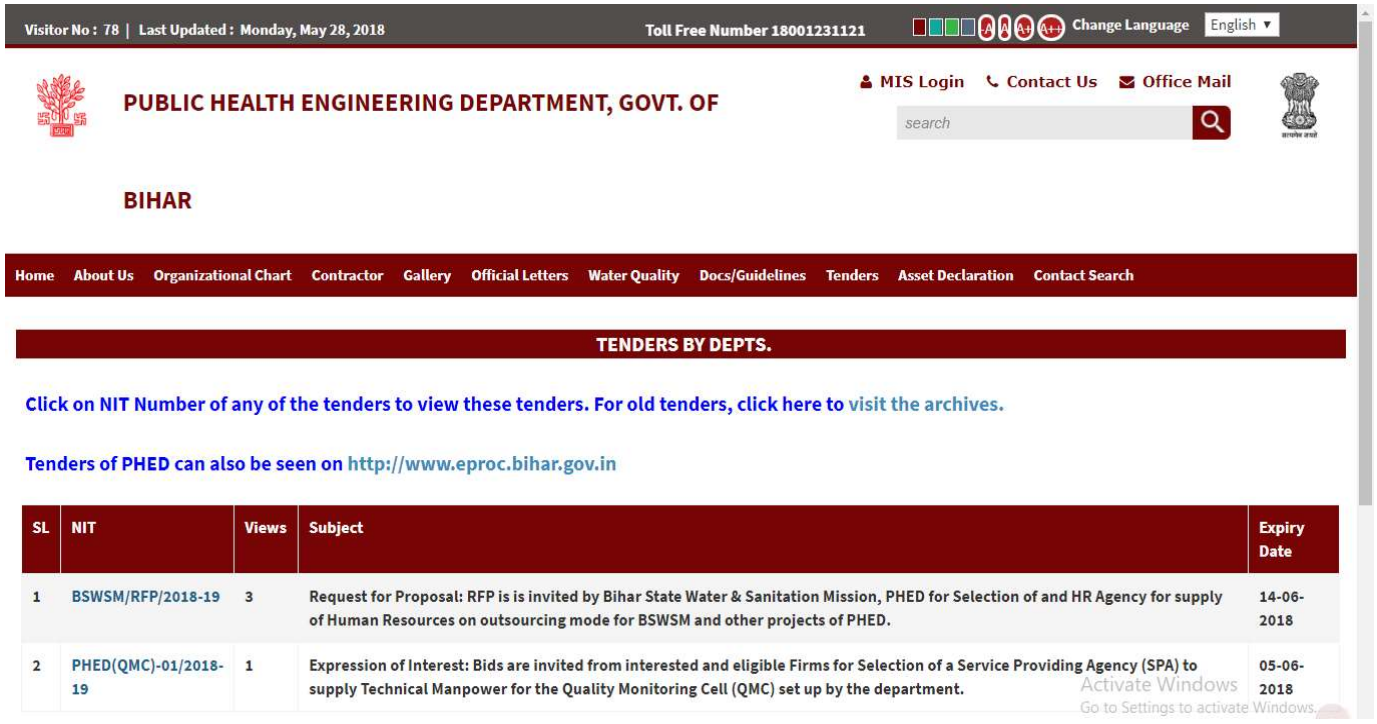

Figure: - Tender updates on web portal

- **Contact Search –** One can search and access the details of officials of PHED. Official contact no. and e-mail Id of each official can be accessed.

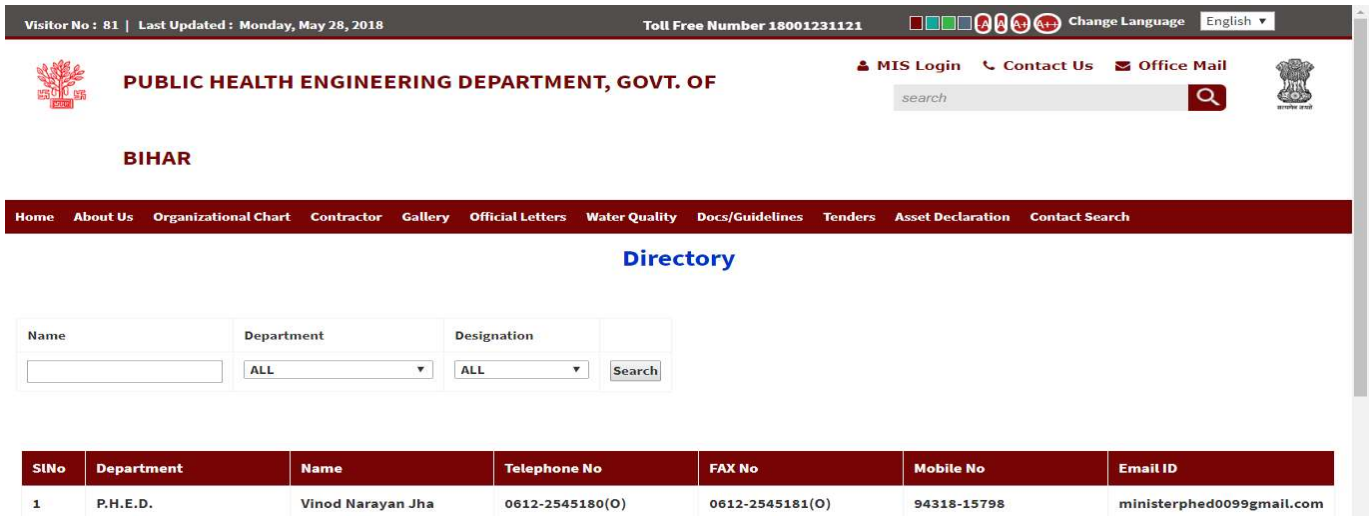

Figure: - Contact Search Directory

- **Asset Declaration –** User can view and download Financial year wise asset declaration of PHED.

Figure: - Assets & Liabilities

- **MIS Login**- Authorize person can access MIS using this portal with valid credentials provided to them by IT support at Public Health Engg. Department.

- **Switch Styling –** In this menu we can change the fonts, color and appearance of the on screen visible contents of the web portal.

- **Change Language** – If user wants to see the contents of the web portal in Hindi they can switch to Hindi after selecting from drop down provided on web portal home page. User can simultaneously switch between English/Hindi and in real time they can go through their requirements.

Contact Us –

Feedback-

Any user can provide feedback to the department in any concern. Labels Includes the following-

Sr. No.	*Label Name*	*Description*
1	Name	Enter name of user
2	E-Mail Id	Enter name of Mail Id of User
3	Contact No.	User will provide contact no.
4	Message	User can write their concern in the space provided.

Click on the Submit Button for submission of the above mentioned details for the Feedback.

Schemes –

NRDWP – National Rural Drinking Water Programme

This very scheme is being sponsored by central for all the states and on priority basis the most affected will be given privilege over others. Scheme having following key points.

- Focus on piped water supply rather than on hand pumps, so as to decrease the pressure on ground water extraction and also ensure portability of water.
- Conjoint approach between rural water supply and rural sanitation so as to achieve saturation of habitations with both these services;
- Prioritization of States which are lagging in terms of coverage with piped water supply
- Earmarking of funds for coverage of SC and ST population concentrated habitations; Z Incentive to ASHA workers for encouraging households to take household connections
- Strengthening the procedure for Accounting and Auditing of the Programme.

MMNY - This scheme is sponsored by State government. Aim is to facilitate the rural households with piped water supply. Goal is to eliminate the dependability of rural population on hand pumps and other sources of water supply which are in convenient. A well-established team is for monitoring and for the quality assurance of the water arrangements made for the rural households.

MNP - Neer Nirmal Pariyojana

This scheme is Central-as well as world bank sponsored scheme. Covers the following-

- ✓ Access to safe drinking water to each household in the project area on sustainable basis.
- ✓ Eradication of open defecation by providing basic sanitation and evolving a new strategy
- ✓ Ensure peoples participation at all level which shall lead to recovery of O & M cost.

- ✓ To improve overall rural water supply and sanitation services through progressive decentralization.
- ✓ To create a sensational social norm acceptable at all levels for water and sanitation.

Other Links

- About Website
- Website Policies
- Terms of Use
- Website Feedback
- MIS Feedback
- Site Map - This shows the options /Icons on the portal of PHED

- **Downloads**- Documents related to tender, Guidelines, Report card can be downloaded from this link

- **Toll Free no./Contact No.-** User/complainants can register complains through toll free no. of Public Health Engineering Department. Call center executives will assist them in resolving their issues in real time or in fixed time frame.

Help - Users can be assisted in following activities through portal or toll free no. as well

- Contractor Registration Rules
- User Manual for Web Portal
- User manual for grievance for Web Portal
- User Manual for grievance for Mobile Application
- FAQ - Frequent asked question can be accessed through this link for the ease of user.
- Blogs
- Accessibility

Contact Us-

- Public Health Engineering Department, Ground & First Floor, Vishweshwaraiah Bhawan, Bailey Road, Patna.

Subscribe to our weekly Newsletter and Stay tuned- Put your Valid E-mail id in the box provided on portal click on subscribe option and you will receive weekly newsletters on the same after subscription.

E-Mail Id	Subscribe
Write Your e-mail Id Here	

Thank You!!!

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